



# Pittsburgh Chapter of the PMI

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May 2006

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## Want to add articles or important information to the Newsletter?

### Submission Deadlines:

June Newsletter: May 16  
July Newsletter: June 16  
August Newsletter: July 16

Submit by e-mail to:

[Newsletter@PittsburghPMI.org](mailto:Newsletter@PittsburghPMI.org)

## Monthly Chapter Meeting Schedule

Date: May 11, 2006

### Agenda:

- 5:00 Healthcare SIG
- 6:00 Dinner
- 7:00 Chapter Meeting and Presentation

### Location:

Engineering Society of Western Pennsylvania (ESWP)  
337 4th Avenue  
Pittsburgh, PA 15222

To make meal selection and reservations, please call 412-261-4300 before noon on Wednesday May 10, 2006. Without reservations, your meal will be the Chef's choice. Dinner cost is \$25.

## Chapter Meeting

May 11, 2006

7:00 PM

**Title: Things Your Mother Never Taught You About Project Management: Saying Yes When You Really Mean NO!**

**Description:** This presentation will examine the power of the PM tools and techniques in providing "facts" to support the management decision making process. Attendees will learn how to prepare and present information to the decision makers that says YES, but when examined clearly really means NO. Bottom line: Provide the decision makers with comprehensive cause-and-effect information that will indicate YES is NOT always the best answer.

**Speaker:** Lee Lambert

## May Healthcare SIG

May 11, 2006

5:00 PM

**Title: BPR (Business Process Reengineering) Guidelines for Better Project Management**

**Description:** Most customers are focused on their strategic and daily decision-making efforts. A need for any process change is the furthest thing from their mind. When was the last time a customer told you "we've always done it this way, what do you mean we have to change?" The discussion will include a basic outline to assist project managers and their staff in guiding a customer through process change identification and establishing operational, business process, activity and deliverable goals for the identified process changes.

**Speaker:** Pat Vaia, PMP

**May Healthcare SIG  
Speaker Bio  
Pat Vaia, PMP**

Pat Vaia, President of PK Solutions, Incorporated, specializes in project management, process reengineering and system implementations. Her process reengineering experience has proven to be an invaluable asset in managing systems and non-systems projects. Pat's leadership and team-building experience spans over 19 years of utilizing effective communications to develop and achieve global and strategic objectives in vertical and horizontal organizations.

Her work background includes management positions in banking, international and domestic Procurement, Receiving, Shipping, Warehousing and Logistics. Project management clients include a local university, venture capital startup, plus high-tech, manufacturing, and health care industry related companies.

**May Chapter Meeting  
Speaker Bio  
Lee Lambert**

Lee R. Lambert, PMP, founder and CEO of Lambert Consulting Group, Inc., is an honored and distinguished member of the project management community. Having started his career in project management in 1968 with General Electric, Lee spent 15 years in the trenches working hands-on with project management techniques and tools. During a distinguished corporate career, he held several senior project management positions with major U.S. corporations, including General Electric, Lawrence Livermore Laboratory and Battelle Memorial Institute. Among his extensive client list are IBM, Prudential Insurance, Monsanto, Sprint, Motorola, AT&T, CitiGroup, Nationwide Insurance, American Electric Power, Global Commerce Services, SAP Labs, Bechtel and National City Mortgage.

To date, Mr. Lambert has trained over 25,000 students, in 21 countries on the value-added use of the project management process and its associated tools and techniques. In 1981, he was a founding member of the five person team that formulated and implemented the Project Management Institute's (PMI) Project Management Professional (PMP) Certification Program, now recognized as the world's standard in the profession of project management.

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## SPECIAL ANNOUNCEMENTS

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### IT SIG Meeting is May 24, 2006 at the Pittsburgh Tech Council

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#### **Matching Complexity Theory to Project Management for IT Success**

Paul Lombard, PMP/CQM

#### **Description:**

Modern projects, especially IT projects, are often more complex, highly non-linear and challenging to lead and manage to success. In many organizations, the tools used to deal with these challenges were developed for projects that were less complex, and are in many cases not effective in enabling effectively in the high complexity environment. Einstein is famous for saying; "It takes different thinking to solve problems, than the thinking that created it". This seminar reveals some of the new and emerging thinking and discusses how these "new science" concepts can be applied to help you achieve project success.

#### **Speaker's Bio:**

Paul Lombard, PMP/CQM is a senior faculty member of the Project Management College and has an international reputation as an organizational consultant, educator, and curriculum developer. Mr. Lombard has extensive experience in managing programs and projects and has authored curriculum for classroom and distance learning courses on a wide variety of management topics.

Prior to joining the PM college team, Mr. Lombard was the Principle at Global Training Group, a Program and Project Management Consulting practice. During his time with Global he was active in all aspects of Program and Project Management training and consulting. Mr. Lombard is a certified Master Trainer and a certified Project Management Professional (PMP). He is also an active member of the Project Management Institute (PMI), and also holds the designation of Certified Quality Manager (CQM) from the American Society for Quality (ASQ).

He is a member of The Quality Special Interest Group of PMI, The Microsoft Project Users Group (MPUG), the Deming Education Network at Clemson University, The New Grange Complex Project Management Group, and The American Society for Training and Development (ASTD).

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### Chapter Website Survey

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The Chapter would like to make its website a place you visit on a frequent basis. To do that, we need input from members as to what information they would like to see on the website that would encourage you to visit the site weekly if not daily.

A short survey is attached to the monthly Chapter e-mail in both PDF and Microsoft Word formats. Please complete the survey and e-mail to [VP\\_Communications@PittsburghPMI.org](mailto:VP_Communications@PittsburghPMI.org) or print the completed survey and mail to the address on the form.

Thanks for your input.

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## Project Manager Spotlight – Melissa Wiley

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In Melissa Wiley's 6 year career, she has experienced the ever-changing landscape of Pittsburgh's project management community. She started working at FreeMarkets, an entrepreneurial start-up company headquartered in Pittsburgh. During her time at FreeMarkets Melissa first learned the value of good project management. Now, helping to support an organizational transformation at the world's largest aluminum producer, Alcoa, Melissa has taken her project management expertise to a new level. Read more to learn more about Melissa and her experiences.

**Current Employer:** Alcoa Inc.

**Current Role:** Procurement Services Consultant

**Project Management Experience:**

From May 2000 to October 2005 I worked at Ariba, Inc (formerly FreeMarkets) as a sourcing project manager. In that position I worked on a variety of projects from sourcing products for Fortune 1000 companies to implementing new software following the transition from FreeMarkets to Ariba. In my current role at Alcoa Inc. I work with commodity management teams who source indirect commodities. In my position, I assist the commodity teams with process implementation and sourcing know-how. A main function of my role is to ensure that the commodity management teams are following a constant, repeatable process and that we are continuing to leverage stakeholders through out our organization.

**Most Challenging Project:**

My most challenging project was a software switch-over impacting approximately 200 people world wide. We were faced with a piece of software that quickly was becoming obsolete and the decision was made to phase it out and replace it with a software developed internally and sold to our customers. The timeline was tight and stakeholders all had very different needs. But, the project was accomplished on time and within budget.

**Best Advice for New Project Managers:**

Understand that often times the best way to make a timeline is to work backwards from your deliverable date.

**Hobbies:**

Bell Choir

Golf

Volunteer activities with local college organizations

**Person You Admire Most:**

My mother

**If you could have dinner with anyone, living or dead, who would it be and why?**

Queen Elizabeth (the Queen Mum, not the living one). She seemed to have a lot of spunk and she lived through a very interesting time in history. Plus, she has always reminded me of my great-grandmother.

**A Book you are Recommending to Others:**

Nice Girls Don't Get the Corner Office

**Favorite Cube Decoration:**

Cartoon showing 2 people in an office talking - caption "I don't understand this teamwork management style of yours. I prefer the old 'my way or the highway' mode."

## Event Schedule

Please contact Mike Rapach, VP of Programs, at [Programs@PittsburghPMI.org](mailto:Programs@PittsburghPMI.org) if you have a topic you would like to see addressed in a future meeting, if you or someone you know would be interested in presenting, or if you have an advance question for any of our presenters.

Date	Program Type	Presenter	Title	Location
5/11/2006	Healthcare SIG Presentation	Pat Vaia	BPR (Business Process Reengineering) Guidelines for Better Project Management	ESWP
5/11/2006	Chapter Meeting & Keynote Presentation	Lee Lambert	Things Your Mother Never Taught You about Project Management	ESWP
5/24/2006	IT SIG Presentation	Paul Lombard, PMP/CQM	Matching Complexity Theory to Project Management for IT Success	Pittsburgh Technology Council
6/8/2006	Financial Services SIG Presentation	TBD	TBD	ESWP
6/8/2006	Chapter Meeting & Keynote Presentation	Jill Lublin	The Art of Personal Marketing - Successful Strategies for Life Management	ESWP
9/14/2006	Healthcare SIG Presentation	TBD	TBD	ESWP
9/14/2006	Chapter Meeting & Keynote Presentation	TBD	TBD	ESWP
9/25/2006	IT SIG Presentation	TBD	TBD	ESWP
10/12/2006	Financial Services SIG Presentation	TBD	TBD	ESWP
10/12/2006	Chapter Meeting & Keynote Presentation	Carl Pritchard	TBD	ESWP

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**New Chapter Members**

Please join us in welcoming the following new members to the chapter:

**Michelle L. Andrews**  
**Dolores M Armstrong, PMP**  
**Arsen Avagyan**  
**Timothy J Beck , PMP**  
**Solanda D Briscoe**  
**Carl G. Carter**  
**Sudeep Dasgupta**  
**Suresh Eapen**  
**Colleen M. Earley**  
**Kenneth S. Finley**  
**Robert E. Floyd**  
**Thomas G Forsyth**  
**Maureen E. Franks**  
**Kevin J Hafen**  
**William L. Hunter**  
**Daniel J Jones**  
**Diana L. Kania**  
**Amy R Krahe**  
**Rajan Krishna Murthy**  
**Mr. Jeffrey P Lampo**  
**Ms. Jodi M Lauver**  
**Mr. Carl S Malliard**  
**Joseph M McAndrews**  
**Mark D Miller P.E.**  
**Dean Mundy P.E.**  
**Catalin Mustata**  
**Baktha Rajagopalan**  
**Suren Kumar V Rangaraju**  
**George W Richert**  
**David K Schaarsmith**  
**John B. Sennott**  
**Frederick A Squier**  
**Daniel Terlion**  
**Keith A Williams, PMP**  
**Thomas M Zubritsky, PMP**  
**William L Zuppinger**

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**New Chapter PMPs**

Please join us in congratulating the newest chapter PMP's!

**Scott G Backo, PMP**  
**Jerry A Houk, PMP**  
**Holly Kuhs, PMP**  
**Gary Mourfield, PMP**  
**Thomas M Zubritsky, PMP**

Chapter Contacts	E-Mail Address
<p><b>President</b>                      Larry Mack, PMP ..... <a href="mailto:President@PittsburghPMI.org">President@PittsburghPMI.org</a></p>	<p>Just a reminder to keep your contact information up-to-date in the Members section of the national website, <a href="http://www.pmi.org">www.pmi.org</a>.</p>
<p><b>Ex-Officio President</b>                      Ed Rosenstein, PMP ..... <a href="mailto:ExOfficio@PittsburghPMI.org">ExOfficio@PittsburghPMI.org</a></p>	
<p><b>VP Treasurer</b>                      Ray Luncher, PMP ..... <a href="mailto:VP_Treasurer@PittsburghPMI.org">VP_Treasurer@PittsburghPMI.org</a></p>	<p>Your monthly newsletter and all other Chapter communications will be sent to your primary e-mail address listed under your Contact Information.</p>
<p><b>VP Membership</b>                      Linda Schumacher, PMP ..... <a href="mailto:VP_Membership@PittsburghPMI.org">VP_Membership@PittsburghPMI.org</a></p>	
<p><b>VP Communications and Publicity</b>                      Melanie Connell, PMP ..... <a href="mailto:VP_Communications@PittsburghPMI.org">VP_Communications@PittsburghPMI.org</a></p>	
<p><b>VP Education &amp; Certification</b>                      Shirley Waselko, PMP ..... <a href="mailto:VP_Education@PittsburghPMI.org">VP_Education@PittsburghPMI.org</a></p>	
<p><b>VP Programs</b>                      Mike Rapach, PMP ..... <a href="mailto:VP_Programs@PittsburghPMI.org">VP_Programs@PittsburghPMI.org</a></p>	
<p><b>Executive Director</b>                      Dick Kimball ..... <a href="mailto:ExecDirector@PittsburghPMI.org">ExecDirector@PittsburghPMI.org</a></p>	
<p><b>IT SIG</b>                      Maureen James and Sandra Williams ..... <a href="mailto:ITSIG@PittsburghPMI.org">ITSIG@PittsburghPMI.org</a></p>	
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