



Pittsburgh Chapter of the PMI

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February, 2006

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February Chapter Meeting

February 9, 2006

7:00 PM

Title: Goal-Driven Measurement Method

Speaker: Robert Ferguson, PMP

Program Description: Many people have experience with failed measurement programs. The SEI has an approach that has been demonstrated in a number of situations with very good results. The presentation will describe the basics of goal-driven measurement and why this approach is often needed.

Want to add articles or important information to the Newsletter?

February Financial Services SIG

Submission Deadlines:

March Newsletter: February 16

April Newsletter: March 16

May Newsletter: April 16

Submit by e-mail to:

Newsletter@PittsburghPMI.org

February 9, 2006

5:00 PM

Title: Business Continuity...it's not just for disasters any more

Speaker: Dori Ruschmeier

**February Financial Services SIG
Speaker Bio
Dori Ruschmeier**

Dori Ruschmeier is a Certified Business Continuity Professional, and currently the Director of Corporate Business Continuity at Federated Investors, Inc., an investment firm headquartered in Pittsburgh, PA. Dori provides strategic as well as tactical business continuity leadership to the firm's Pittsburgh, New Jersey, New York, and International offices.

Dori's criminology degree is combined with a strong financial background, where she has worked for more than 25 years. Her current business continuity affiliations include the Three Rivers Contingency Planning Association Member, Association of Contingency Planners Member, National Fire Protection Association Member, Community Emergency Response Team Member, and Securities Industry Association Business Continuity Committee Member.

**February Chapter Meeting
Speaker Bio
Robert Ferguson, PMP**

Bob Ferguson is a Senior Member of the Technical Staff at the Software Engineering Institute. He has 30 years experience in industry in software development and project management. He also has led the development and implementation of measurement practices at two different companies. Bob is a PMP and is also a Senior Member of IEEE.

Coming in March...

March 9th – Chapter Meeting:

5:00 PM – Healthcare SIG

Managing Health Studies: Why do we need them and how do they work?

Piera Kost, Health Studies Office, University of Pittsburgh Department of Epidemiology

7:00 PM – Keynote Presentation

Outsourcing Best Practices – An Overview of the eSourcing Capability Model

Ravi Ramamoorthy, PMP

March 27th – IT SIG:

The Value of Scope Development for IT Projects, Part 2

Victoria B. Haney, PMP, VBH Consulting, Inc

SPECIAL ANNOUNCEMENTS

How Successful Are Your Projects?

Successful projects don't just happen – they are made to happen. If you would like to learn how to make your projects more successful, attend the seminar on March 17, 2006, entitled "Neal Whitten's No-Nonsense Advice for Successful Projects".

This seminar will reveal leading-edge best practices that make all the difference between leading successful projects or troubled projects.

Neal Whitten, PMP, is a popular speaker, trainer, consultant, mentor, and author in the areas of both project management and employee development. He is the author of five books.

Seminar topics include: leadership styles, being too soft, managing priorities, fostering interpersonal communications, boldness, escalations, integrity, accountability, professional behavior and recognizing professional immaturity, dealing with criticism, how to make long-term project commitments, running an effective meeting, duties of the effective project manager, the need to fail, dealing with difficult people, three critical actions that are overlooked on most projects, and many more specific leadership tips for promoting project success. No theories here! This stuff works! Come prepared to rethink what constitutes effective leadership and project management. You won't want to miss this!

Course materials include Neal's book "Neal Whitten's No-Nonsense Advice for Successful Projects".

The seminar will be held at the Regional Learning Alliance in Cranberry Township from 8:30 a.m. until 4:30 p.m.

Seminar cost is \$225 for PMI members and \$300 for non-members. For certified PMPs, the course will provide 7 PDUs toward re-certification.

To register, see the registration form in this newsletter or go to the Pittsburgh PMI website at www.pittsburghpmi.org. For more information, contact vp_education@pittsburghpmi.org.

UPDATE – PMCentersUSA

One of our local project management vendors, PPMC, has changed its name to PMCentersUSA. You can view the new website and course offering at the following address:

http://www.pmcentersusa.com/public/full_course_listing.html

A new course listing can also be found on our website at <http://www.PittsburghPMI.org>.

SPRING 2006 – PMP REVIEW CLASS – REGISTER NOW

If you are interested in the attending the PMP Review Class, time is running out to register. Registrations and full payment must be received by February 17. The class dates are February 25, and March 4, 11, 18 and 25.

The classes will be held at DeVry University on Sixth Avenue in Downtown Pittsburgh.

For PMI members, the price is \$725 and for non-members, it is \$895. In addition to the course materials, additional materials will be provided to help the students study for the exam.

For registration information and to register, visit our website at www.pittsburghpmi.org or see the registration form in the newsletter. Please contact vp_education@pittsburghpmi.org with questions.

Coming in March...Healthcare SIG

Managing Health Studies: Why do we need them and how do they work?

Piera Kost, Health Studies Office, University of Pittsburgh Department of Epidemiology

“Healthy/Successful Aging” is a new term being used to describe the process of delaying disability and disease for as long as possible. Current research, being undertaken at the University of Pittsburgh’s Dept of Epidemiology Health Studies Office, is trying to explore ways to achieve this goal. Managing a study is a “balancing act” between study participant needs and scientific goals. I will attempt to explore the ways to accomplish this.

Piera Kost obtained her BA from Allegheny College Meadville, PA. She has worked at the University of Pittsburgh Department of Epidemiology for over 20 years. She began as a recruiter in the SHEP (Systolic Hypertension in the Elderly) study then continued to work on various studies as an examiner in the clinic. In 1995 she became the study coordinator for the HABC (Health and Body Changes) study, a study of 1527 men and women in the Pittsburgh area between the ages of 70 and 80 years old. They have been followed for 9 years and the study continues to this day. In 2005 she was named the clinic coordinator of the Health Studies Office, overseeing 20 studies and approximately 10,000 study participants.

Coming in March...IT SIG

The Value of Scope Development for IT Projects, Part 2

Victoria B. Haney, PMP, VBH Consulting, Inc

It doesn’t matter if your project is an application for the marketing department, an e-commerce site or a major ERP implementation, finding out what the customer really needs is essential. During this session we will discuss the importance of:

- Defining what the customer really wants
- Developing a scope statement in a manner that doesn’t hinder the project
- Then using the scope statement to build a work breakdown structure.

Vicky is a certified project management professional (PMP) with the Project Management Institute, a member of the Pittsburgh Technology Council, Pittsburgh Regional Alliance INDEX program and president of VBH Consulting, Inc. VBH Consulting is a firm specializing in project management and project management training.

SCRUM: AN AGILE PROJECT MANAGEMENT METHODOLOGY (Part I)

Kathy Bashaar, PMP
Project Manager, PNC Bank

IT project managers are almost always under pressure to do more, faster. Yet, we want our projects to be professionally managed, and we want results that we can be proud of. Traditional waterfall-type methodologies can usually deliver the quality, but can't always deliver the rapid pace in an environment of change.

Agile methodologies were developed in the early 1990's to address this gap. The key advantage of these methodologies is illuminated by the very word agile. It implies an ability to rapidly adjust to changing circumstances.

Scrum methodology is one form of agile project management. First used in 1993 and presented formally in 1995, scrum is characterized by:

1. Iterative, team-based development, with development, testing and spec development proceeding in parallel.
2. A living backlog of prioritized work
3. Completion of a set of backlog items in a series of iterations
4. Daily status meetings

As with any methodology, the basis for success is to obtain good requirements. The project manager then completes a WBS, to break down the requirements into discrete deliverables.

Scrum is a strongly bottom-up methodology. Management still determines **what** is to be delivered, but a cross-functional work team decides **how** they will deliver it, and what will be included in each increment. The work team determines which deliverables will be included in each **sprint**. A sprint is a set period of time, usually 30 days, at the end of which a set of deliverables is to be completed. "Completed" in an IT development context can mean implemented into production, or it might mean delivered to the next test stage. Deliverables not included in the current sprint become the backlog for future sprints.

During the sprint, business analysts, developers and testers work closely together on a daily basis. Specifications and user documentation are written as the code is developed and tested, and are maintained on a daily basis. Code is tested as it is developed. Again, this happens on a near-constant basis, so that feedback is immediate. In cases where the project team members are located in the same building, it is usual for them to work together for several hours each day in the same room, but this methodology can also work for virtual teams who must communicate via phone, e-mail, web casts and instant-messaging.

In addition to the daily work sessions, the team also conducts a daily status meeting. This meeting should be limited to 15 minutes and 3 topics:

1. What did we accomplish since our last status meeting?
2. What do we intend to accomplish before our next meeting? How will we do it?
3. What obstacles are in our way?

A **scrum master**, usually the project manager, moderates these daily status meetings. The scrum master's roles are to keep the meeting on track, to measure progress, and to remove any obstacles that the team identifies. If any managers besides the project manager are present at all, their only role is to listen, and then to assist the project manager in removing obstacles to progress.

The advantages of this process are speed and responsiveness to change. Scrumming also has its pitfalls, however. Next month, in Part II of this article, I will describe my own experience with the scrum process as a project manager.

Event Schedule

Please contact Mike Rapach, VP of Programs, at Programs@PittsburghPMI.org if you have a topic you would like to see addressed in a future meeting, if you or someone you know would be interested in presenting, or if you have an advance question for any of our presenters.

Date	Program Type	Presenter	Title	Location
2/9/2006	Financial Services SIG Presentation	Dori Ruschmeier	Business Continuity...it's not just for disasters any more	ESWP
2/9/2006	Chapter Meeting & Keynote Presentation	Robert Ferguson	Goal-Driven Measurement Method	ESWP
3/9/2006	Healthcare SIG Presentation	Piera Kost	Managing Health Studies: Why do we need them and how do they work?	ESWP
3/9/2006	Chapter Meeting & Keynote Presentation	Ravi Ramamoorthy	Outsourcing Best Practices – An overview of the eSourcing Capability Model	ESWP
3/27/2006	IT SIG Presentation	Vicky Haney, PMP	Scope Management, part 2	Pittsburgh Technology Council
4/13/2006	Financial Services SIG Presentation	TBD	TBD	ESWP
4/13/2006	Chapter Meeting & Keynote Presentation	Everett Rodriguez	TBD	ESWP
5/11/2006	Healthcare SIG Presentation	TBD	TBD	ESWP
5/11/2006	Chapter Meeting & Keynote Presentation	Lee Lambert	Things Your Mother Never Taught You about Project Management	ESWP
5/22/2006	IT SIG Presentation	TBD	TBD	Pittsburgh Technology Council

New Chapter Members	Chapter Contacts		
<p style="text-align: center;">Please join us in welcoming the following new members to the chapter:</p> <table border="0"> <tr> <td style="vertical-align: top;"> <p>Lisa J. Arthur Frederick G. Banach Kimberly A. Barnett Angela Batko Diane M. Burwick Raymond M. Byrne Doug Cousins Linda D'Amico Jennifer L. Demko Kelly A. DeMoss Robert C. Dotson, PMP Richard E. Ferraccio David M. Githinji Antoinette K. Gruber Janet M. Kohlman Eileen S. Kuzma Adam P. Lash Shipeng Liu Terry A. Lyskava Michelle V. Masumoto Ambareesh Nair Babu Narayan Mark A. Prete John Rebolz P.E., PMP</p> </td> <td style="vertical-align: top;"> <p>Louis Recchione Jr. Gerald A. Royal Kevin L. Schildt Anthony D. Stasa Anne M. Sulouff Gregory M. Virgin Erin Walsh Fred J. Yagulli</p> </td> </tr> </table>	<p>Lisa J. Arthur Frederick G. Banach Kimberly A. Barnett Angela Batko Diane M. Burwick Raymond M. Byrne Doug Cousins Linda D'Amico Jennifer L. Demko Kelly A. DeMoss Robert C. Dotson, PMP Richard E. Ferraccio David M. Githinji Antoinette K. Gruber Janet M. Kohlman Eileen S. Kuzma Adam P. Lash Shipeng Liu Terry A. Lyskava Michelle V. Masumoto Ambareesh Nair Babu Narayan Mark A. Prete John Rebolz P.E., PMP</p>	<p>Louis Recchione Jr. Gerald A. Royal Kevin L. Schildt Anthony D. Stasa Anne M. Sulouff Gregory M. Virgin Erin Walsh Fred J. Yagulli</p>	<p>President Larry Mack, PMP President@PittsburghPMI.org</p> <p>Ex-Officio President Ed Rosenstein, PMP..... ExOfficio@PittsburghPMI.org</p> <p>VP Treasurer Ray Luncher, PMP VP_Treasurer@PittsburghPMI.org</p> <p>VP Membership Linda Schumacher, PMP VP_Membership@PittsburghPMI.org</p> <p>VP Communications and Publicity Melanie Connell, PMP VP_Communications@PittsburghPMI.org</p> <p>VP Education & Certification Shirley Waselko, PMP VP_Education@PittsburghPMI.org</p> <p>VP Programs Mike Rapach, PMP VP_Programs@PittsburghPMI.org</p> <p>Executive Director Dick Kimball..... ExecDirector@PittsburghPMI.org</p> <p>IT SIG Fred Arnold..... ITSIG@PittsburghPMI.org</p> <p>Webmaster John Rose, PMP Webmaster@PittsburghPMI.org</p> <p>Email Coordinator Nancy Cole, PMP Email@PittsburghPMI.org</p> <p>Newsletter Coordinator Christine Morgan-Korber, PMP..... Newsletter@PittsburghPMI.org</p>
<p>Lisa J. Arthur Frederick G. Banach Kimberly A. Barnett Angela Batko Diane M. Burwick Raymond M. Byrne Doug Cousins Linda D'Amico Jennifer L. Demko Kelly A. DeMoss Robert C. Dotson, PMP Richard E. Ferraccio David M. Githinji Antoinette K. Gruber Janet M. Kohlman Eileen S. Kuzma Adam P. Lash Shipeng Liu Terry A. Lyskava Michelle V. Masumoto Ambareesh Nair Babu Narayan Mark A. Prete John Rebolz P.E., PMP</p>	<p>Louis Recchione Jr. Gerald A. Royal Kevin L. Schildt Anthony D. Stasa Anne M. Sulouff Gregory M. Virgin Erin Walsh Fred J. Yagulli</p>		
<p style="text-align: center;">New Chapter PMPs</p> <p style="text-align: center;">Please join us in congratulating the newest chapter PMP's!</p> <p style="text-align: center;"> Daniel R. Bowling, PMP Darryl L. Davis, PMP David J. Effort, PMP Richard Hamilton, PMP Lawrence J. Stearns, P.E.,PMP </p>	<p style="text-align: center;">E-Mail Address</p> <p>Just a reminder to keep your contact information up-to-date in the Members section of the national website, www.pmi.org.</p> <p>Your monthly newsletter and all other Chapter communications will be sent to your primary e-mail address listed under your Contact Information.</p>		